



evolution

■ ■ ■ business systems.

Revolutionise the way you do business, leverage technology and seize opportunities!

We deliver personalised and authentic experiences at scale, keeping your business at the forefront of innovation.

Who we are

Evolution Business Systems (EBS) are business management software specialists with extensive experience implementing and supporting Microsoft Dynamics solutions

- Our expertise is centred on providing Microsoft business solutions tailored to the needs of our clients
- Our clients range from small, medium and large organisations across all industry sectors
- We take pride in our ability to interpret our clients' needs, combine functionality, ease of use, design and affordability

What we do

New systems impose stress and strain on your business. Our aim is to create a trusted environment where your expectations, fears and complexities are dealt with honestly and professionally

- We approach all projects and clients with respect, transparency and honesty
- Structured customer service with rapid response to queries, regular reports, updates and online sessions
- We offer a broad range of services from consulting, staff training, site audit, technical expertise, account management and user group events

Why it matters

We succeed not by volume, but by the sheer craftsmanship of the work we do, the business problems we solve and the nurturing service we provide our clients, not the bottom line

- We have a unique ability to think outside the square and trouble-shoot to find long term solutions
- Our key values are at the heart everything we do. We live and breathe our values individually and collectively as a team
- Our ethical practices and values guide us in everything we do across all aspects of our business, the services we provide and client relationships we nurture

Our EBS values system is central to our business, our success has stemmed from our core values "RESPECT"

R

Responsibility

We value the time and resources that our customers invest in us.

E

Ethics

We keep our word and deliver what we promise.

S

Satisfaction

We believe excellent service is the key to satisfied customers.

P

Pride

We care about what we do and take pride in the work we deliver.

E

Education

We learn from our customers and share our knowledge with them.

C

Communication

We value great communication, both with our team and our customers.

T

Teamwork

We work together to achieve our common goal.

Your market is evolving, technology is advancing, the way people work is changing and we believe your people are your business investments. Backed by Microsoft business software and our expertise, we can revolutionise the way you do business.

What
our clients
say...

“EBS are always willing to share their knowledge with us. Their commitment to continuously improve our business operations have exceeded our expectations. EBS constantly deliver!”
Yarra Valley Snack Foods, IT Manager, Thomas Clayton

“I couldn't be more satisfied with the decision we made to move to EBS, love working with the guys, the support's excellent ...EBS is agile, nimble and willing to please and it makes you feel like you've got that support behind you.”
The Pancake Parlour Financial Controller Darren Cotton

“EBS have great industry experience with a comprehensive understanding of the needs and challenges of Not For Profit organisations.”
VAACHO (Victorian Aboriginal Community Controlled Health Organisation), Commercial & Financial Services, Peter Mitchell

“Help is just a click away, the EBS team are always ready to assist you with any problems you may have in a refreshingly timely manner.”
Plantmark, Financial Controller, Dulcie J Harvey

“EBS have the technical expertise, industry experience and thorough understanding of the complex NFP industry. They're a committed team who listened to our unique needs, tailored and delivered a solution to our specific requirements.”
Centacare, Finance Manager, Kirsten Hall

Products and services

- Dynamics NAV/365
- Dynamics 365 Business Central
- Bespoke software
- Integrations & upgrades
- Dynamics CRM
- Payroll Business Solutions
- Cloud Business Solutions
- Not For Profit Business Solutions

Our brand promises

- Projects completed on time, within budget and premium customer support is always our priority
- We design together, agree on the deliverables and work together to get the best outcomes
- We make it happen

"Every client receives personal attention at all stages of implementation and support. Our aim is to provide top quality personalised service and support and ensure a long and productive relationship with our clients." – **EBS, COO, Jonathan Martin**

"We offer years of experience with financial systems and our success has stemmed from our key values of trust, integrity, commitment and a strong referral base. Our commitment to client satisfaction ensures fast delivery, rapid response and support whether by telephone, email or an on-site visit." – **EBS, CEO, Paul Woods**

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making it happen

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